

Managed Long-Term Care Performance Data 2017 - Measure Descriptions

Below is a description of some of the measures included in the 2017 MLTC performance dataset.

Measure	Description	Numerator	Denominator	Dataset
Access to Routine Dental Care	Percentage of members who reported that within the last six months they always got a routine dental appointment as soon as they thought they needed	Members who reported that within the last six months they "always" got a routine dental appointment as soon as they thought they needed	Members with valid responses	Jan 1 to Jun 30
ADL bathing	Percentage of members who took a full-body bath/shower independently, with setup help, or under supervision	Members who took a full-body bath/shower independently, with setup help only, or under supervision	All members except those who did not have activity occur during the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
ADL dress lower	Percentage of members who dressed and undressed their lower body independently, with setup help, or under supervision	Members who dressed and undressed their lower body independently, with setup help only, or under supervision	All members except those who did not have activity occur over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
ADL dress upper	Percentage of members who dressed and undressed their upper body independently, with setup help, or under supervision	Members who dressed and undressed their upper body independently, with setup help only, or under supervision	All members except those who did not have activity occur during the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
ADL eating	Percentage of members who ate and drank (including intake of nutrition by other means) independently or with setup help only	Members who ate and drank (including intake of nutrition by other means) independently or with setup help only	All members except those who did not have activity occur over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
ADL locomotion	Percentage of members who moved between locations on the same floor independently, with setup help, or under supervision	Members who moved between locations on same floor independently, with setup help only, or under supervision	All members except those who did not have activity occur during the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
ADL Stable or Improved	Risk-adjusted percentage of members who remained stable or demonstrated improvement in ADL function	Members who remained stable or demonstrated improvement in ADL function	All members except those who did not have activity occur over the last three days for any of the three items	Jan 1 to Jun 30 Jul 1 to Dec 31
ADL toilet transfer	Percentage of members who moved on and off the toilet or commode independently, with setup help, or under supervision	Members who moved on and off the toilet or commode independently, with setup help only, or under supervision	All members except those who did not have activity occur during the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
ADL toilet use	Percentage of members who used the toilet room (or commode, bedpan, urinal) independently, with setup help, or under supervision	Members who used the toilet room (or commode, bedpan, urinal) independently, with setup help only, or under supervision	All members except those who did not have activity occur over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31

Measure	Description	Numerator	Denominator	Dataset
At least one emergency room visit in the last 90 days	Percentage of members who had at least one emergency room visit within the last 90 days	Members who had at least one emergency room visit within the last 90 days (or since last assessment if less than 90 days)	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
At least one hospital admission in the last 90 days	Percentage of members who had at least one hospital admission within the last 90 days	Members who had at least one hospital admission within the last 90 days (or since last assessment if less than 90 days)	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Bathing Stable or Improved	Percentage of members who remained stable or demonstrated improvement in bathing	Members who remained stable or demonstrated improvement in taking a full-body bath/shower	All members except those who did not have activity occur over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
Bowel continence	Percentage of members who were continent, had bowel control with ostomy, or were infrequently incontinent of feces	Members who were continent, had bowel control with ostomy, or were infrequently incontinent of feces over last 3 days	All members except those who did not have bowel movement over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
Breast exam among women ages 50-74	Percentage of female members ages 50-74, who received a mammogram or breast exam in the last two years	Female members ages 50-74 who received a mammogram or breast exam in the last 2 years	All female members ages 50-74	Jan 1 to Jun 30 Jul 1 to Dec 31
Cognition Stable or Improved	Risk-adjusted percentage of members who remained stable or demonstrated improvement in cognition	Members who remained stable or demonstrated improvement in cognition	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Cognitive Functioning	Percentage of members whose Cognitive Performance Scale 2 (CPS2) indicated intact functioning	Members whose Cognitive Performance Scale 2 (CPS2) indicated intact functioning. The CPS2 is a composite measure of cognitive skills for daily decision making, short-term memory, procedural memory, making self understood, and how an individual eats and drinks	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Communication Stable or Improved	Percentage of members who remained stable or demonstrated improvement in communication	Members who remained stable or demonstrated improvement in communication	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Dental exam	Percentage of members who received a dental exam in the last year	Members who received a dental exam in the last year	All members	Jan 1 to Jun 30 Jul 1 to Dec 31

Measure	Description	Numerator	Denominator	Dataset
Document Appointing for Health Decisions	Percentage of members who responded that they have a legal document appointing someone to make decisions about their health care if they are unable to do so	Members who responded that, "yes," they have a legal document appointing someone to make decisions about their health care if they are unable to do so	Members with valid responses	Jan 1 to Jun 30
Dressing Lower Body Stable or Improved	Percentage of members who remained stable or demonstrated improvement in dressing lower body	Members who remained stable or demonstrated improvement in dressing and undressing their lower body	All members except those who did not have activity occur over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
Dressing Upper Body Stable or Improved	Percentage of members who remained stable or demonstrated improvement in dressing upper body	Members who remained stable or demonstrated improvement in dressing and undressing their upper body	All members except those who did not have activity occur over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
Eating Stable or Improved	Percentage of members who remained stable or demonstrated improvement in eating	Members who remained stable or demonstrated improvement in eating and drinking (including intake of nutrition by other means)	All members except those who did not have activity occur over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
Emergency room use (top clinical reasons)	1. Respiratory problems 2. Cardiac problems 3. Nausea, dehydration, malnutrition, constipation, impactions 4. Wound infection, deterioration, new lesion 5. Hypo- or hyper-glycemia	Members who had the specified reason	Members who had an emergency room visit	Jan 1 to Jun 30 Jul 1 to Dec 31
Eye exam	Percentage of members who received an eye exam in the last year	Members who received an eye exam in the last year	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Flu vaccination	Percentage of members who received an influenza vaccination in the last year	Members who received an influenza vaccine in the last year	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Hearing exam	Percentage of members who received a hearing exam in the last two years	Members who received a hearing exam in the last two years	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Hospital admission (top clinical reasons)	1. Respiratory problems 2. Injury due to fall or accident at home 3. Scheduled surgical procedure 4. Congestive heart failure 5. Urinary tract infection	Members who had the specified reason	Members who had a hospital admission	Jan 1 to Jun 30 Jul 1 to Dec 31
IADL Stable or Improved	Percentage of members who remained stable or demonstrated improvement in IADL function	Members who remained stable or demonstrated improvement in IADL function	All members except those who did not have activity occur over the last three days for any of the five items	Jan 1 to Jun 30 Jul 1 to Dec 31

Measure	Description	Numerator	Denominator	Dataset
Independent with medication administration	Percentage of members who managed their medications independently	Members who managed their medications independently	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Involved in Decisions	Risk-adjusted percentage of members who responded that they are usually or always involved in making decisions about their plan of care	Members who responded that they are "usually" or "always" involved in making decisions about their plan of care	Members with valid responses	Jan 1 to Jun 30
Living alone	Percentage of members who lived alone	Members who lived alone	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Locomotion Stable or Improved	Risk-adjusted percentage of members who remained stable or demonstrated improvement in locomotion	Members who remained stable or demonstrated improvement in moving between locations on same floor	All members except those who did not have activity occur over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
Manage Illness	Risk-adjusted percentage of members who rated the helpfulness of the plan in assisting them and their family to manage their illnesses as good or excellent	Members who rated the helpfulness of the plan in assisting them and their family to manage their illnesses as "good" or "excellent"	Members with valid responses	Jan 1 to Jun 30
Managing Medications Stable or Improved	Risk-adjusted percentage of members who remained stable or demonstrated improvement in managing medications	Members who remained stable or demonstrated improvement in managing medications	All members except those who did not have activity occur over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
Mood Stable or Improved	Risk-adjusted percentage of members who remained stable or demonstrated improvement in mood	Members who remained stable or demonstrated improvement in mood	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
No Behavioral Problems	Percentage of members who did not have any behavior symptoms (wandering, verbally abusive, physically abusive, socially inappropriate/disruptive, inappropriate public sexual behavior/disrobing, or resisting care)	Members who did not have any behavior symptoms (wandering, verbally abusive, physically abusive, socially inappropriate/disruptive, inappropriate public sexual behavior/disrobing, or resisting care)	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
No depression, self-reported	Percentage of members who reported no sad, depressed, or hopeless feelings	Members who reported no sad, depressed, or hopeless feelings	All members except those who could not (would not) respond	Jan 1 to Jun 30 Jul 1 to Dec 31

Measure	Description	Numerator	Denominator	Dataset
No emergency room visits	Risk-adjusted percentage of members who did not have an emergency room visit in the last 90 days	Members who did not have an emergency room visit during the last 90 days (or since last assessment if less than 90 days)	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
No falls requiring medical intervention	Risk-adjusted percentage of members who did not have falls that required medical intervention in the last 90 days	Members who did not have falls that required medical intervention in the last 90 days	All members	Jan 1 to Jun 30
No severe or more intense pain daily	Risk-adjusted percentage of members who did not experience severe or more intense pain daily	Members who did not experience severe or excruciating pain daily or on 1-2 days over the last 3 days	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
No shortness of breath	Percentage of members who did not experience shortness of breath	Members who did not experience shortness of breath	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Not Anxious, self-reported	Percentage of members who reported no anxious, restless, or uneasy feelings	Members who reported no anxious, restless, or uneasy feelings	All members except those who could not (would not) respond	Jan 1 to Jun 30 Jul 1 to Dec 31
Not lonely and distressed (AKA: Not lonely or Not distressed)	Risk-adjusted percentage of members who were not lonely or did not experience any of the following: decline in social activities, eight or more hours alone during the day, major life stressors, self-reported depression, or withdrawal from activities	Members who were not lonely or did not experience any of the following: decline in social activities, eight or more hours alone during the day, major life stressors, self-reported depression, or withdrawal from activities	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Nursing Facility Level of Care Score Stable or Improved	Risk-adjusted percentage of members who remained stable or demonstrated improvement in NFLOC score	Members who remained stable or demonstrated improvement in NFLOC score	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Nursing home use (reasons)	1. Long-term placement 2. Therapy Services 3. Unsafe at home 4. Respite care 5. End of life care	Members who had the specified reason	Members who had a nursing home admission	Jan 1 to Jun 30 Jul 1 to Dec 31
Nursing home use in the last 90 days	Percentage of members who had at least one Nursing home admission within the last 90 days	Members who had at least one nursing home admission within the last 90 days (or since last assessment if less than 90 days)	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Pain Controlled	Risk-adjusted percentage of members who did not experience uncontrolled pain	Members who did not experience uncontrolled pain	All members	Jan 1 to Jun 30 Jul 1 to Dec 31

Measure	Description	Numerator	Denominator	Dataset
Pain Intensity Stable or Improved	Risk-adjusted percentage of members who remained stable or demonstrated improvement in pain intensity	Members who remained stable or demonstrated improvement in pain intensity	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Plan Asked to See Medicines	Percentage of members who responded that since they joined this health plan, someone from the health plan asked to see all of the prescriptions and over the counter medicines they've been taking	Members who responded that, "yes," since they joined this health plan, someone from the health plan asked to see all of the prescriptions and over the counter medicines they've been taking	Members with valid responses	Jan 1 to Jun 30
Plan has Document Appointing for Health Decisions	Percentage of members who responded that their health plan has a copy of their legal document appointing someone to make decisions about their health care if they are unable to do so	Members who responded that, "yes," their health plan has a copy of their legal document appointing someone to make decisions about their health care if they are unable to do so	Members with valid responses	Jan 1 to Jun 30
Pneumovax vaccination	Percentage of members age 65 or older, who received a pneumococcal vaccination in the last five years or after age 65	Members age 65 or older who received a pneumococcal vaccine in the last 5 years or after age 65	All members age 65 and over	Jan 1 to Jun 30 Jul 1 to Dec 31
Potentially Avoidable Hospitalizations (Risk-adjusted)	Risk-adjusted rate of potentially avoidable hospitalizations (primary diagnoses of respiratory infection, urinary tract infection, congestive heart failure, anemia, sepsis, or electrolyte imbalance) that occur for each 10,000 member days that a plan accumulates	Total number of potentially avoidable hospitalizations	Total number of member days	Jan 1 to Jun 30
Potentially Avoidable Hospitalizations (Prevalence)	Unadjusted rate of potentially avoidable hospitalizations (primary diagnoses of respiratory infection, urinary tract infection, congestive heart failure, anemia, sepsis, or electrolyte imbalance) that occur for each 10,000 member days that a plan accumulates	Total number of potentially avoidable hospitalizations	Total number of member days	Jan 1 to Jun 30
Rating of Care Manager	Risk-adjusted percentage of members who rated the quality of care manager/case manager services within the last six months as good or excellent	Members who rated the quality of care manager/case manager services within the last six months as "good" or "excellent"	Members with valid responses	Jan 1 to Jun 30

Measure	Description	Numerator	Denominator	Dataset
Rating of Dentist	Risk-adjusted percentage of members who rated the quality of dental services within the last six months as good or excellent	Members who rated the quality of dental services within the last six months as "good" or "excellent"	Members with valid responses	Jan 1 to Jun 30
Rating of Health Plan	Risk-adjusted percentage of members who rated their managed long-term care plan as good or excellent	Members who rated their managed long-term care plan as "good" or "excellent"	Members with valid responses	Jan 1 to Jun 30
Rating of Home Health Aide	Risk-adjusted percentage of members who rated the quality of home health aide/personal care aide/personal assistant services within the last six months as good or excellent	Members who rated the quality of home health aide/personal care aide/personal assistant services within the last six months as "good" or "excellent"	Members with valid responses	Jan 1 to Jun 30
Rating of Regular Visiting Nurse	Risk-adjusted percentage of members who rated the quality of regular visiting nurse/registered nurse services within the last six months as good or excellent	Members who rated the quality of regular visiting nurse/registered nurse services within the last six months as "good" or "excellent"	Members with valid responses	Jan 1 to Jun 30
Rating of Transportation Services	Risk-adjusted percentage of members who rated the quality of transportation services within the last six months as good or excellent	Members who rated the quality of transportation services within the last six months as "good" or "excellent"	Members with valid responses	Jan 1 to Jun 30
Same Day Urgent Dental Care	Percentage of members who reported that within the last six months they had same day access to urgent dental care	Members who reported that within the last six months they had "same day" access to urgent dental care	Members with valid responses	Jan 1 to Jun 30
Shortness of Breath Stable or Improved	Risk-adjusted percentage of members who remained stable or demonstrated improvement in shortness of breath	Members who remained stable or demonstrated improvement in shortness of breath	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Talked About Appointing for Health Decisions	Percentage of members who responded that a health plan representative talked to them about appointing someone to make decisions about their health if they are unable to do so	Members who responded that, "yes," a health plan representative talked to them about appointing someone to make decisions about their health if they are unable to do so	Members with valid responses	Jan 1 to Jun 30

Measure	Description	Numerator	Denominator	Dataset
Timeliness Composite	Risk-adjusted percentage of members who reported that within the last six months the home health aide/personal care aide/personal assistant, care manager/case manager, regular visiting nurse/registered nurse, or covering/on-call nurse services were usually or always on time	Members who reported that within the last six months the home health aide/personal care aide/personal assistant, care manager/case manager, regular visiting nurse/registered nurse, or covering/on-call nurse services were "usually" or "always" on time	Members with valid responses	Jan 1 to Jun 30
Timeliness of Home Health Aide	Risk-adjusted percentage of members who reported that within the last six months the home health aide/personal care aide/personal assistant services were usually or always on time	Members who reported that within the last six months the home health aide/personal care aide/personal assistant services were "usually" or "always" on time	Members with valid responses	Jan 1 to Jun 30
Toilet Transfer Stable or Improved	Percentage of members who remained stable or demonstrated improvement in toilet transfer	Members who remained stable or demonstrated improvement in moving on and off the toilet or commode	All members except those who did not have activity occur over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
Toilet Use Stable or Improved	Percentage of members who remained stable or demonstrated improvement in toilet use	Members who remained stable or demonstrated improvement in using the toilet room (or commode, bedpan, urinal)	All members except those who did not have activity occur over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
Two or more emergency room visits in the last 90 days	Percentage of members who had two or more emergency room visits in the last 90 days	Members who had two or more emergency room visits within the last 90 days (or since last assessment if less than 90 days)	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Two or more hospital admissions in the last 90 days	Percentage of members who had two or more hospital admissions in the last 90 days	Members who had two or more hospital admissions within the last 90 days (or since last assessment if less than 90 days)	All members	Jan 1 to Jun 30 Jul 1 to Dec 31
Urinary continence	Percentage of members who were continent, had control with any catheter or ostomy, or were infrequently incontinent of urine	Members who were continent, had control with any catheter or ostomy, or were infrequently incontinent of urine over last 3 days	All members except those who did not have urine output from bladder over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31
Urinary Continence Stable or Improved	Risk-adjusted percentage of members who remained stable or demonstrated improvement in urinary continence	Members who remained stable or demonstrated improvement in urinary continence	All members except those who did not have urine output from bladder over the last three days	Jan 1 to Jun 30 Jul 1 to Dec 31