

## 2014 Managed Long-Term Care Performance Data - Measure Descriptions

Below is a description of some of the measures included in the 2014 MLTC performance dataset.

Measure	Description	Numerator	Denominator
ADL locomotion	Percentage of members who moved between locations on the same floor independently, with setup help, or under supervision	Members who moved between locations on same floor independently, with setup help only, or under supervision	All members except those who did not have activity occur during the last three days
ADL bathing	Percentage of members who took a full-body bath/shower independently, with setup help, or under supervision	Members who took a full-body bath/shower independently, with setup help only, or under supervision	All members except those who did not have activity occur during the last three days
ADL toilet transfer	Percentage of members who moved on and off the toilet or commode independently, with setup help, or under supervision	Members who moved on and off the toilet or commode independently, with setup help only, or under supervision	All members except those who did not have activity occur during the last three days
ADL dress upper	Percentage of members who dressed and undressed their upper body independently, with setup help, or under supervision	Members who dressed and undressed their upper body independently, with setup help only, or under supervision	All members except those who did not have activity occur during the last three days
ADL dress lower	Percentage of members who dressed and undressed their lower body independently, with setup help, or under supervision	Members who dressed and undressed their lower body independently, with setup help only, or under supervision	All members except those who did not have activity occur over the last three days
ADL toilet use	Percentage of members who used the toilet room (or commode, bedpan, urinal) independently, with setup help, or under supervision	Members who used the toilet room (or commode, bedpan, urinal) independently, with setup help only, or under supervision	All members except those who did not have activity occur over the last three days
ADL eating	Percentage of members who ate and drank (including intake of nutrition by other means) independently or with setup help only	Members who ate and drank (including intake of nutrition by other means) independently or with setup help only	All members except those who did not have activity occur over the last three days
Independent with medication administration	Percentage of members who managed their medications independently	Members who are independent in managing medications	All members
Urinary continence	Percentage of members who were continent, had control with a catheter or ostomy, or were infrequently incontinent of urine	Members who were continent, had control with any catheter or ostomy, or infrequently incontinent of urine over last 3 days	All members except those who did not have urine output from bladder over the last 3 days

<b>Measure</b>	<b>Description</b>	<b>Numerator</b>	<b>Denominator</b>
Bowel continence	Percentage of members who were continent, had bowel control with ostomy, or were infrequently incontinent of feces	Members who were continent, had control with ostomy, or infrequently incontinent of feces over last 3 days	All members except those who did not have bowel movement over the last three days
Cognitive Functioning	Percentage of members whose Cognitive Performance Scale (CPS) indicated intact functioning. The CPS is a composite measure of cognitive skills for daily decision making, short-term memory, procedural memory, making self understood, and how an individual eats and drinks	Members whose cognitive performance scale (CPS) indicated intact functioning. The CPS is a composite measure of cognitive skills for daily decision making, short-term memory, procedural memory, making self understood, and how an individual eats and drinks.	All members
No Behavioral Problems	Percentage of members who did not have behavior symptoms (wandering, verbally abusive, physically abusive, socially inappropriate/disruptive, inappropriate public sexual behavior/disrobing, or resisting care)	Members who did not have any behavior symptoms (wandering, verbally abusive, physically abusive, socially inappropriate/disruptive, inappropriate public sexual behavior/disrobing, or resisting care) over the last three days	All members
Living alone	Percentage of members living alone	Members who are living alone	All members
Not Anxious, self-reported	Percentage of members who reported no anxious, restless, or uneasy feelings	Members who reported no anxious, restless, or uneasy feelings over the last 3 days	All members except those who could not respond
No depression, self-reported	Percentage of members who reported no sad, depressed, or hopeless feelings	Members who reported no sad, depressed, or hopeless feelings over the last 3 days	All members except those who could not respond
No shortness of breath	Percentage of members who did not experience shortness of breath	Members who did not experience shortness of breath	All members
No severe or more intense pain daily	Risk-adjusted percentage of members who did not experience severe or more intense pain daily	Members who did not experience severe or excruciating pain daily or on 1-2 days over the last 3 days	All members
Not lonely and distressed	Risk-adjusted percentage of members who were not lonely and did not experience any of the following: decline in social activities, eight or more hours alone during the day, major life stressors, self-reported depression, or withdrawal from activities	Members who were not lonely and did not experience any of the following: decline in social activities, eight or more hours alone during the day, major life stressors, self-reported depression, or withdrawal from activities.	All members
Flu vaccination	Percentage of members who received an influenza vaccination in the last year	Members who received an influenza vaccine in last year	All members

<b>Measure</b>	<b>Description</b>	<b>Numerator</b>	<b>Denominator</b>
Pneumovax vaccination	Percentage of members age 65 or older, who received a pneumococcal vaccination in the last five years or after age 65	Members age 65 or older who received a pneumococcal vaccine in the last 5 years or after age 65	All members age 65 and over
Dental exam	Percentage of members who received a dental exam in the last year	Members who received a dental exam the last year	All members
Eye exam	Percentage of members who received an eye exam in the last year	Members who received an eye exam the last year	All members
Hearing exam	Percentage of members who received a hearing exam in the last two years	Members who received a hearing exam in last two years	All members
Breast exam among women ages 50-74	Percentage of female members ages 50-74, who received a mammogram or breast exam in the last two years	Female members ages 50-74 who received a mammogram or breast exam in last 2 years	All female members ages 50 - 74
No falls requiring medical intervention	Risk-adjusted percentage of members who did not have falls that required medical intervention in the last 90 days	Members who did not have falls that required medical intervention in the last 90 days	All members
No emergency room visits	Risk-adjusted percentage of members who did not have an emergency room visit in the last 90 days	Members who did not have an emergency room visit during the last 90 days (or since last assessment if less than 90 days)	All members
Nursing home use in the last 90 days	At least one Nursing home admission in the last 90 days	Members who had at least one nursing home admission within the last 90 days (or since last assessment if less than 90 days)	All members
Nursing home use (reasons)	1. Therapy services 2. Long-term placement 3. Unsafe at home 4. Respite care 5. End of life care	Members who had the specified reason	Members who had a nursing home admission
At least one hospital admission in the last 90 days	At least one hospital admission in the last 90 days	Members who had at least one hospital admission within the last 90 days (or since last assessment if less than 90 days)	All members
Two or more hospital admissions in the last 90 days	Two or more hospital admissions in the last 90 days	Members who had two or more hospital admissions within the last 90 days (or since last assessment if less than 90 days)	All members
Hospital admission (top clinical reasons)	1. Respiratory problems 2. Injury due to fall or accident at home 3. Urinary tract infection 4. Congestive heart failure 5. Scheduled surgical procedure	Members who had the specified reason	Members who had a hospital admission

<b>Measure</b>	<b>Description</b>	<b>Numerator</b>	<b>Denominator</b>
At least one emergency room visit in the last 90 days	At least one emergency room visit in the last 90 days	Members who had at least one emergency room visit within the last 90 days (or since last assessment if less than 90 days)	All members
Two or more emergency room visits in the last 90 days	Two or more emergency room visits in the last 90 days	Members who had two or more emergency room visits within the last 90 days (or since last assessment if less than 90 days)	All members
Emergency room use (top clinical reasons)	1. Respiratory problems 2. Cardiac problems 3. Nausea, dehydration, malnutrition, constipation, impactions 4. Hypo- or hyper-glycemia 5. Wound infection, deterioration, new lesion	Members who had the specified reason	Members who had an emergency room visit
Rating of Health Plan	Risk-adjusted percentage of members who rated their managed long-term care plan as good or excellent	Members who rated their plan as good or excellent	Members with valid responses
Recommend Plan	Risk-adjusted percentage of members who would recommend their plan to others	Members who would recommend their plan to others	Members with valid responses
Rating of Dentist	Risk-adjusted percentage of members who rated the quality of dental services within the last six months as good or excellent	Members who rated the quality of dental services within the last six months as good or excellent	Members with valid responses
Rating of Care Manager	Risk-adjusted percentage of members who rated the quality of care manager/case manager services within the last six months as good or excellent	Members who rated the quality of care manager/case manager services within the last six months as good or excellent	Members with valid responses
Rating of Regular Visiting Nurse	Risk-adjusted percentage of members who rated the quality of regular visiting nurse services within the last six months as good or excellent	Members who rated the quality of regular visiting nurse services within the last six months as good or excellent	Members with valid responses
Rating of Home Health Aide	Risk-adjusted percentage of members who rated the quality of home health aide/personal care aide services within the last six months as good or excellent	Members who rated the quality of home health aide/personal care aide services within the last six months as good or excellent	Members with valid responses
Rating of Transportation Services	Risk-adjusted percentage of members who rated the quality of transportation services within the last six months as good or excellent	Members who rated the quality of transportation services within the last six months as good or excellent	Members with valid responses

<b>Measure</b>	<b>Description</b>	<b>Numerator</b>	<b>Denominator</b>
Timeliness of Home Health Aide	Risk-adjusted percentage of members who reported that within the last six months the home health aide/personal care aide services were always or usually on time	Members who reported that within the last six months the home health aide/personal care aide services were always or usually on time	Members with valid responses
Timeliness Composite	Risk-adjusted percentage of members who reported that within the last six months the home health aide/personal care aide, care manager/case manager, regular visiting nurse, or covering/on call nurse services were always or usually on time	Members who reported that within the last six months the home health aide/personal care aide, care manager/case manager, regular visiting nurse, or covering/on call nurse services were always or usually on time	Members with valid responses
Wait for Routine Dental Care (less than 1 month)	Percentage of members who reported that within the last six months they waited less than one month for access to routine dental care	Members who reported that within the last six months they waited less than one month for access to routine dental care	Members with valid responses
Same Day Urgent Dental Care	Percentage of members who reported that within the last six months they had same day access to urgent dental care	Members who reported that within the last six months they had same day access to urgent dental care	Members with valid responses
Talked About Appointing for Health Decisions	Percentage of members who responded that a health plan representative talked to them about appointing someone to make decisions about their health if they are unable to do so	Members who responded that a health plan representative talked to them about appointing someone to make decisions about their health if they are unable to do so	Members with valid responses
Document Appointing for Health Decisions	Percentage of members who responded that they have a legal document appointing someone to make decisions about their health care if they are unable to do so	Members who responded that they have a legal document appointing someone to make decisions about their health care if they are unable to do so	Members with valid responses
Plan has Document Appointing for Health Decisions	Percentage of members who responded that their health plan has a copy of their legal document appointing someone to make decisions about their health care if they are unable to do so	Members who responded that their health plan has a copy of their legal document appointing someone to make decisions about their health care if they are unable to do so	Members with valid responses
Involved in Decisions	Risk-adjusted percentage of members who responded that they are usually or always involved in making decisions about their plan of care	Members who responded that they are usually or always involved in making decisions about their plan of care	Members with valid responses

Measure	Description	Numerator	Denominator
Plan Asked to See Medicines	Percentage of members who responded that since they joined this health plan, someone from the health plan asked to see all of the prescriptions and over the counter medicines they've been taking	Members who responded that since they joined this health plan, someone from the health plan asked to see all of the prescriptions and over the counter medicines they've been taking	Members with valid responses
Manage Illness	Risk-adjusted percentage of members who rated the helpfulness of the plan in assisting them and their family to manage their illnesses as good or excellent	Members who rated the helpfulness of the plan in assisting them and their family to manage their illnesses as good or excellent	Members with valid responses
Potentially Avoidable Hospitalizations	Risk-adjusted rate of potentially avoidable hospitalizations (primary diagnoses of respiratory infection, urinary tract infection, congestive heart failure, anemia, sepsis, or electrolyte imbalance) that occur for each 10,000 member days that a plan accumulates.	Total number of avoidable hospitalizations	Number of plan days