

Managed Long – Term Care Performance Data: Beginning 2014

Overview

General Description

The Managed Long-Term Care (MLTC) Performance Data evaluates the performance of NY State-certified MLTC plans and provides the basis for data-driven improvement initiatives. This evaluation report is based on the January–June and July–December evaluation periods for each measurement year. MLTC organizations are certified to enroll members in four MLTC plan models (Partial capitation plan, Program of All-inclusive Care for the Elderly (PACE), Medicaid Advantage Plus (MAP), and Fully Integrated Duals Advantage (FIDA)). The New York State Department of Health (NYSDOH) assesses the quality of care provided by these plans as compared to the statewide average. This report shows Nursing Facility Level of Care (NFLOC) score which is comprised of 11 components that are derived from 22 items from the UAS-NY instrument (additional information about the NFLOC score can be found at:

http://www.health.ny.gov/health_care/medicaid/redesign/uniform_assessment_system/uasny_reporting02.htm). The maximum number of points is 48. A NFLOC of five or more indicates need of services usually provided in a nursing home and is a requirement for enrollment in MAP, PACE, or FIDA plans. Using the Managed Long-Term Care Performance Data, a plan's performance can be compared to its peers.

Data Collection and Sources

The following data sources were used for the Managed Long-Term Care Performance Data:

- UAS-NY (Uniform Assessment System for New York)

A real-time database containing MLTC member assessment information, which provides a uniform data set which standardizes and automates needs assessments for home and community based programs in New York.
- Member Satisfaction Survey Report

The NYSDOH in collaboration with IPRO, assesses the level of satisfaction of members enrolled in MLTC plans. This biennial survey provides information regarding member satisfaction with quality, accessibility, and timeliness of services provided by MLTC plans (https://www.health.ny.gov/health_care/managed_care/mltc/reports.htm).
- Statewide Planning and Research Cooperative System (SPARCS)

Potentially Avoidable Hospitalizations (PAH) were assessed in the MLTC population using UAS-NY and SPARCS data. SPARCS is an all-payer hospital inpatient database of New York State hospital discharges.

Exclusions

The following exclusion criteria apply to the NYSDOH Managed Long-Term Care Performance Data:

- Assessments conducted on MLTC enrollees by Adult Day Health Care programs are excluded.
- Nursing Home residents are excluded for quality performance measures which are significance tested.
- Start of care assessments are excluded for quality performance measures which are significance tested.

Limitations of Data Use

- Satisfaction survey data is collected every other year
- Because the satisfaction survey is biennial, plans that were surveyed may no longer exist today; conversely new plans may not have been surveyed.
- It is not possible for the plans to recreate risk-adjusted rates because they do not have the statewide data.
- Variation and/or extremes in results are difficult to interpret for plans with low enrollment. Therefore, plans with fewer than 30 eligible members are excluded from the plan-level calculations and reported as SS (Sample size too small to report), but their data are still included in the calculation of statewide averages.
- The data set has information for six-month measurement periods, which allows many measures to be trended.